:consulting

Getting Ready for Enterprise Support

Consulting Package

SAP Solution Manager 7 – Enterprise Support Readiness

Fixed Price: **14,900 EUR**

Including additional charges and excluding tax.
Contents of package may be subject to change.

SAP Partner

SAP® Certified
in Run SAP Implementation

REALTECH consulting

:Your Requirements

With its Enterprise Support, SAP is giving its customers a comprehensive support solution that secures the continuity of their core processes in SAP landscapes. It focuses on fast response times and extended services to fully ensure the sound operation of the systems at all times.

But the true value of this solution can only be unlocked if certain requirements in SAP Solution Manager are met. REALTECH has designed this consulting package to give you a better understanding of these requirements and to enable you to fully benefit from Enterprise Support.

During a half-day kick-off event, REALTECH will prepare your IT staff for the implementation and assist you in choosing the Solution Manager platform that is right for you. We will then work with you to identify your most important core process and prepare it for Enterprise Support.

The consulting package will enable your IT staff to independently integrate additional Solution Manager processes into SAP's Enterprise Support.

Consulting Package

SAP Solution Manager 7 – Enterprise Support Readiness

:What to expect

- Installation of SAP Solution Manager including Enhancement Package 1, the latest support packages, and the customization steps necessary for Enterprise Support
- Integration of your satellite systems, application of the latest Basis packages, implementation of Early Watch reports
- Initial implementation of the required solution documentation for your most important SAP solution
- SAP Basis team training
- A concluding two-day Solution Manager strategy workshop during which we will create a custom roadmap for using the other scenarios in Solution Manager.

Any additional services that build on this package, such as the implementation of change request management and business process monitoring, available upon request.

Fixed Price:

14,900 EUR

Including travel expenses within Germany, excluding license fees and tax.

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